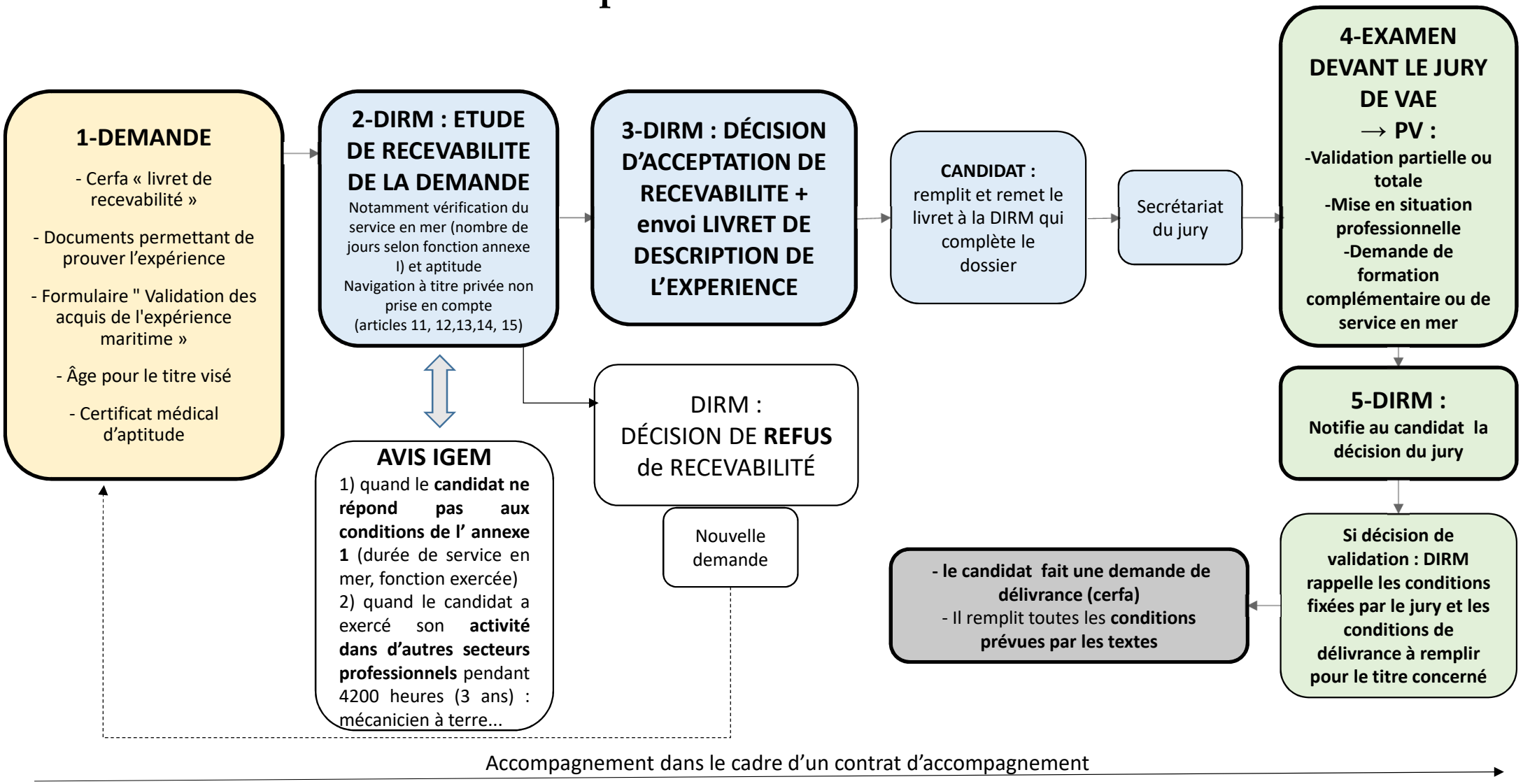Les étapes d'une demande de VAE